

Internet Connection

Broadband (Cable, DSL, Satellite) Many SNL online courses require a broadband connection due to the use of videos and other multimedia resources.

Windows Requirements:

Operating System

Windows XP or later

Browser

Latest versions of Chrome, Firefox, or Internet Explorer

Software

Microsoft Office 2010 (including Word, Excel and PowerPoint)

- [Java](#)
- [Flash Player](#)
- [QuickTime](#)

Other Requirements:

- Headset with microphone
- Java - JRE Java - JRE v 6.0.xx or 7.0.xx
- Java and Cookies Enabled

Mac Requirements:

Operating System

Mac OS X Snow Leopard or later

Browser

Latest versions of Chrome, Firefox, or Safari

Software

Microsoft Office for Mac (including Word, Excel and PowerPoint)

- [Java](#)
- [Flash Player](#)
- [QuickTime](#)

Other Requirements:

- Headset with microphone
- Java - JRE Java - JRE v 6.0.xx
- Java and Cookies Enabled

If using Online Rooms/Blackboard Collaborate: Java 6 or 7 is sufficient. If you do encounter trouble getting Blackboard Collaborate to run on your computer please [contact the Help Desk](#)
